



LanSchool North American Support Policy

LanSchool Technologies places the highest priority on customer support.

If we cannot fix a LanSchool program error remotely, we will send a developer anywhere in North America to diagnose and attempt to fix the error at the customer's location. This will be done at LanSchool's expense.

Before an engineer is sent onsite, a developer will be assigned to help you fix the problem over the phone or Internet. The developer will need your cooperation to gain access to the computer and use remote support tools to diagnose the error.

- The LanSchool Team